

# Dyeing of Special Colours



## Minimum Order Quantity

5,000 meters.

## Colour Matching

We use a spectrometer machine to match colour and where ever possible we aim to match within a commercial tolerance of 1.2dE (this is a colour measurement scale and we are measuring the distance between two colours). When Dyeing to match a customer supplied sample such as plastic, cardboard, fabrics or a Pantone shade there are factors that need to be taken into account (for example the reflectance data cannot be calculated into the results).

When supplying samples for us to match, the size of the sample should be not less than 10mm x 100mm. It is better that the sample is of a plain base (not printed or overlaid with coatings). For optimum assessment of the results, checks should be made in a light box using only D65 (Artificial Daylight) as a slight difference in lighting can have a dramatic effect on the metamerism of our new sample submitted compared to the sample supplied by the customer.

## Sample Submissions

Each sample requested will be dyed and submitted with a single sample charge of £75 (€100). This charge includes the calibration of the Dye Formula and a ribbon submission, and is not refundable.

After the sample is approved it will become the standard and will be given a unique reference number starting with the prefix of "SP" and any orders will be dyed against that reference. Any reorder of this dyed to match ribbon will not incur any further sampling charges.

If you wish amend to amend or change the colour of the sample produced, then a new sample will be created with a new reference number and another sample charge will apply.

## Overs and Unders Policy

Unfortunately it is not possible to set up production to meet exact quantity demands. We therefore operate an overs & unders policy which allows customers to choose if they would prefer to receive a tolerance above or below their ordered quantity.

It is not the company policy to make a surcharge for special colours compared to standard colours as we believe that a charge has already been made for the sampling. However if a customer is not able to agree to the overs & unders policy, then a price surcharge will be required to offset the over production that is unavoidable.

Meters ordered	Maximum overs or unders you will receive
5,000 to 24,999	Up to 2,500 meters
25,000 to 49,999	Up to 3,000 meters
50,000 to 100,000 +	Up to 4,000 meters

## Special Dyes for Printed Ribbons and Cut Pieces

If you are ordering special dyed ribbon for printing and/or cut pieces, you may want the over-production supplied as plain ribbon. Please advise when placing your order and you will be charged accordingly.